



Eich cyf/Your ref  
Ein cyf/Our ref

Assembly Members

29 April 2014

Dear Assembly Member

During my questions on 2 April, I agreed to write to you regarding the action we are taking to reduce potential abuse of the concessionary fares bus travel scheme by operators.

I wrote to Members in October 2013 outlining some of the steps that we have taken to minimise the potential for anyone to abuse the system.

More recently, I have asked my Bus Policy Advisory Group to work with local authorities and the bus industry to refine the existing monitoring and audit systems so that there is complete transparency between the number of journeys undertaken and reported by operators.

The Welsh Government operates a zero tolerance policy in respect of fraud and we will continue to regularly monitor this scheme.

A handwritten signature in black ink, appearing to be 'Edwina Hart', written in a cursive style.